Yealink T33G Quick Guide

Deskphone Features



Feature Description

- 1. Line keys—enables you to select a phone line, view calls on a line, or quickly call a favorite contact.
- 2. **Soft keys**—enables you to select context-sensitive keys that display along the bottom of the screen.
- 3. Navigation keys-scrolls through information and options displayed on the phone screen.
- 4. Mute/Unmute key-mutes audio during calls and conferences.
- 5. **Headset key**—enables you to place and receive calls through a headset.
- 6. Voicemail key-enables you to access voicemail messages.
- 7. **Redial key**—enables you to dial the last called number or extension.
- 8. **Speakerphone key**—enables you to place and receive calls using the speakerphone.
- 9. Cancel key—cancels action or rejects incoming calls.
- 10. **Volume keys**—adjusts the volume of the handset, headset, and speaker.

Placing a call

Dial the number and do one of the following:

- · Lift the receiver.
- Press

to use the headset.

Press



to use the speakerphone.

Answering a call

Options:

- · Lift the receiver.
- Press

to answer a call via headset.

Press



to answer a call via speakerphone.

Placing a call on hold

 Press the Hold soft key or dial #send #send an active call.





while on

Retrieving a held call

 Press the Resume soft key or dial #send to retrieve a held call.

Starting a Three-Way call

- 1. While on an active call, press the **Conf** soft key.
- 2. Dial the extension of the other party that you would like to add to the call.
- 3. Once the other party answers, press the **Conf** soft key to merge the two calls.

Retrieving a Parked Call

Press * , followed by the park location.

Transferring a call

Warm Transfer:

- 1. While on an active call, press the Transfer soft key.
- 2. Dial the number of the other party.
- 3. When the destination party answers, provide the information, and confirm that they would like to
- 4. Press the Transfer soft key.

Blind Transfer:

- 1. While on an active call, press the Transfer soft key.
- 2. Press the Blind soft key.
- 3. Dial the extension of the other party.
- 4. Press the Transfer soft key.

Voicemail Transfer:

- 1. Press the **Transfer** soft key.
- 2. Press the Blind soft key.
- 3. Dial * 0 plus the extension number of the voicemail where you want to transfer the call.

Parking a call

Option 1:

- 1. While on an active call, press the **More** soft key until the Park soft key is displayed.
- 2. Press the Park soft key.
- 3. Listen to the prompt indicating that the call has been parked. The prompt will also announce the extension where the call is parked.
- 4. Note the park location. Example *802.

Option 2:

- 1. While on an active call, press #send #send *
- 2. Listen to the prompt indicating that the call has been parked. The prompt will also announce the extension where the call is parked.
- 3. Note the park location. Example *802.

Paging

• Press * 8_{TUV} 4 OHI , then follow the prompt.

Initiating an Intercom call

• Press * 8_{TUV} 5_{JKL}, then follow the prompt.

Hot Desking

- Press the **Login** soft key then follow the prompt.
- Enter your extension number, then press #seno
- Enter your voicemail pin, then press #send.

Recording a call

- While on an active call, press * 9_{wxyz} to start the recording.
- Press * 9wxyz to end the recording.